

Hello!

First, I hope everyone is doing well and staying safe! It has been a pleasure being able to see so many of you since we reopened June 1<sup>st</sup>. We certainly do not take for granted your loyalty and the trust you have shown us in taking care of your dental needs. You all are the reason it is such a pleasure to come to work every day and we cannot thank you enough for the support you have shown us since our reopening.

That support includes your acceptance of our \$10.00 Personal Protective Equipment (PPE) Fee we implemented when we reopened the practice. PPE prices soared when the pandemic hit, and availability was limited. This fee helped cover the cost of PPE we needed in order to keep our staff and our patients safe. Starting August 1<sup>st</sup> this fee will no longer be charged to our patients. To everyone who came in to see us in June and July, thank you for helping us keep all of us safe.

The PPE fee also helped cover the large investment Hardwick Dental Group made in our new air purification system. On July 25<sup>th</sup>, our shipment of Jade Air Purifiers from Surgically Clean Air arrived at the practice. This air purification system is among the most advanced and effective air purification systems on the market today, bringing clean, fresh and re-energizing air to our office. Surgically Clean Air products offer superior air cleaning through sophisticated filtration systems, high volume air flow capacity and lower sound levels than any other premium air cleaner that is readily available on the market today. The Jade air purification system utilizes Surgically Clean Air's multi-stage air purifying technologies that work together to clean, purify and re-energize the indoor air. The multi-stage filtration system captures air pollutants, filtering 99.998% of particles down to 0.1 microns (the typical size of a virus). The system is also equipped with a UV Light to destroy any particles smaller than 0.1 microns.

This is just another level of safety we are adding to our practice to go along with our standard protocols. We hope this helps all our patients feel even more comfortable returning to our practice during these uncertain times.

I also wanted to remind patients to give our office a call if they wish to be put on a "sooner if possible list" for their upcoming cleanings. Once on this list, we will let you know if we have a cancellation and can see you sooner than your scheduled appointment.

We look forward to seeing more of you very soon!

Take Care,

Michael Piet

Office Manager